

03/26/01  
Jc923 U.S. PTO

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Jc974 U.S. PTO  
09/816465  
03/26/01

March 26, 2001

Commissioner for Patents  
Washington, D.C. 20231

Re: Application of **Alban COUTURIER**

**A MODULAR SYSTEM FOR MANAGING SERVICE CALLS, IN PARTICULAR  
TELECOMMUNICATION SERVICE CALLS**

Our Ref. Q63703

Dear Sir:

Attached hereto is the application identified above including 15 sheets of the specification, including the claims and abstract, 2 sheets of drawings, executed Assignment and PTO 1595 form, and executed Declaration and Power of Attorney. Also enclosed is the Information Disclosure Statement.

The Government filing fee is calculated as follows:

Total claims	<u>9</u> - 20	=	<u>0</u>	x	\$18.00	=	<u>\$0.00</u>
Independent claims	<u>3</u> - 3	=	<u>0</u>	x	\$80.00	=	<u>\$0.00</u>
Base Fee							\$710.00
<b>TOTAL FILING FEE</b>							<b>\$710.00</b>
Recordation of Assignment							\$40.00
<b>TOTAL FEE</b>							<b>\$750.00</b>

Checks for the statutory filing fee of \$710.00 and Assignment recordation fee of \$40.00 are attached. You are also directed and authorized to charge or credit any difference or overpayment to Deposit Account No. 19-4880. The Commissioner is hereby authorized to charge any fees under 37 C.F.R. §§ 1.16 and 1.17 and any petitions for extension of time under 37 C.F.R. § 1.136 which may be required during the entire pendency of the application to Deposit Account No. 19-4880. A duplicate copy of this transmittal letter is attached.

Priority is claimed from March 30, 2000 based on French Application No. 0004019. The priority document is enclosed herewith.

Respectfully submitted,  
SUGHRUE, MION, ZINN,  
MACPEAK & SEAS, PLLC  
Attorneys for Applicant

By: David J. Cushing  
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